



MH DIREKT is one of the leading European players in the field of e-commerce and fulfillment. As a full service provider, besides the development of tailor-made customer solutions, MH DIREKT also operates its own web shops in several European countries with great success. This requires a lot of know-how and excellent employees for a wide variety of tasks.

For our team in Lauterach (Austria) we are looking for a committed

Customer Support Representative

(m/w/d)

Your tasks

- Answering customer inquiries by e-mail and by phone
- Problem solving and assistance with regard to ordering, delivery, returns, product questions, etc.
- Internal contact person for customer service matters

Your profile

- Perfect in at least one of the following languages: German, English, Italian, French, Spanish, Dutch (written and oral)
- Confident handling of MS Office and common customer service programs
- Customer orientation, a friendly, courteous tone and a certain degree of stress resistance
- Reliability and commitment with regard to your tasks

Our offer

- A varied job in an exciting industry
- A great working atmosphere in a young and highly motivated team
- Working period: From the beginning of November to the end of January

Are you in?

We look forward to your application by email to hr@mhdirekt.com

See you soon!