

# RADBAG

MH direkt is probably one of the most exciting e-commerce companies in Austria. Our gift and lifestyle shops RADBAG, CADEAUX FOLIES and TROPOTOGO are the leading providers in this area in Europe – living proof that e-commerce can really be fun. To continue this successful path, we need the best brains at our headquarters in Lauterach (Vorarlberg).

For instance, committed

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# Customer Support Representatives

( *m / f / d* )

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## Your tasks

- Answering customer inquiries by email and by phone
- Problem solving and assistance with regard to ordering, delivery, returns, product questions, etc.
- Internal contact person for customer service matters

## Your profile

- Perfect in at least one of the following languages: German, Italian, French, Dutch (written and oral)
- Confident handling of MS Office and common customer service programs
- Customer orientation, a friendly, courteous tone and a certain degree of stress resistance
- Reliability and commitment with regard to your tasks

## Our offer

- A varied job in an exciting industry
- A great working atmosphere in a young and highly motivated team
- Working period: From the beginning of November to the end of January

## *Are you in?*

We look forward to your application by email to [hr@mhdirekt.com](mailto:hr@mhdirekt.com)

See you soon!